

1.21b Attach Data Collection Tool(s)

CoreQ: Short Stay Discharge questionnaire:

1. In recommending this facility to your friends and family, how would you rate it overall?
☐ Poor ☐ Average ☐ Good ☐ Very Good ☐ Excellent
2. Overall, how would you rate the staff?
☐ Poor ☐ Average ☐ Good ☐ Very Good ☐ Excellent
3. How would you rate the care you receive?
☐ Poor ☐ Average ☐ Good ☐ Very Good ☐ Excellent
4. How would you rate how well your discharge needs were met?
☐ Poor ☐ Average ☐ Good ☐ Very Good ☐ Excellent

Several additional questions about the respondent completing the questionnaire should be collected as they are required in the analysis of the measure. These include questions about any help the respondent received in completing the questionnaire and who helped complete the questionnaire. If these are already included in an existing questionnaire that the CoreQ is being added to, then use those questions. They do not have to be exactly worded the same way as the example below. When these questions are added to a vendor's questionnaire, they should always be grouped together. Additional similar worded questions are not necessary. Additional questions about the respondents' demographics such as age and gender are optional.

5. Did someone help you complete this survey?
☐ Yes ☐ No (If no, please return the survey in the postage paid envelope)
6. How did the person help you? (Check all that apply)
☐ Read the question to me. ☐ Wrote down the answers I gave. ☐ Answered the questions for me. ☐ Translated the questions into my language. ☐ Helped in some other way.

The survey instruments vary since they are administered by various CoreQ vendors. Example of a questionnaire below:

COREQ: Short-Stay Discharge

The four questions below are part of a national initiative to measure the quality of skilled nursing facilities. Please answer the questions in this survey about your stay in [SNF name]. Please fill in the corresponding circle next to your response (e.g. ●) or circle the entire word (e.g. <u>Excellent</u>). Any question that does not apply to you, please leave it blank and go on to the next question. Q1. In recommending this facility to your friends and family, how would you rate it overall? ①Poor ②Average ③Good ④Very Good ⑤Excellent Q2. Overall, how would you rate the staff? ①Poor ②Average ③Good ④Very Good ⑤Excellent Q3. How would you rate the care you received? ①Poor ②Average ③Good ④Very Good ⑤Excellent Q4. How would you rate how well your discharge needs were met? ①Poor ②Average ③Good ④Very Good ⑤Excellent
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